

National B.Ed College of Higher Education

Murgiachak Mohammadpur Janipur, Patna

**GRIEVANCE REDRESSAL
COMMITTEE**



MINUTES OF THE MEETING NO - 01

Date: - 03/07/2021

Time: 2:00 pm

Venue: - Conference Hall

Presided By: Dr. Vijai Kumar Gupta (Principal)

College Name: National B.Ed College of Higher Education

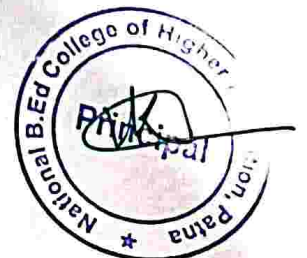
INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" of National B.Ed College of Higher Education conducted on 03/07/2021 at conference hall in the presence of Dr. Vijai Kumar Gupta (Principal). The discussion of the following agenda has been done throughout the meeting and an attempt has been made to find out its resolution also.

AGENDA:-

1. Discussion about strife free atmosphere.
2. Discussion about financial issues.
3. Complaint about shortage of books of English

S.NO	NAME	DESIGNATION
01	Ms. Seema Gupta	Coordinator
02	Mr. Avinash Kumari	Student Member
03	Mr. Ashish Shankar	Student Member
04	Mr. Gulshan Kumar	Student Member
05	Mr. Jitendra Kumar	Student Member
06	Ms. Guriya Bharti	Student Member
07	Ms. Juhi Kumari	Student Member
08	Mr. Kundan Kumar	Student Member
09	Mr. Manish Kumar Patel	Student Member
10	Ms. Madhu Priya	Student Member
11	Mr. Nilesh Raj	Student Member
12	Mr. Niranjana Kumar	Student Member



DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Vijai Kumar Gupta (Principal) and all supporting staff of this cell.

RESOLUTIONS:-

1. Discussion about strife free atmosphere throughout the meeting, a discussion has been done about strife free atmosphere.
2. Discussion about financial issues: - A discussion has been done about the financial issues of any students and it has been decided, students whose economic conditions are not so good will be helped.
3. Complaint about shortage of books in library: - Student's complaint about shortage of books has been resolved.

ADJOURNMENT: -

Meeting was adjourned at 03:00 pm with refreshment and given vote of thanks by – Dr. Vijai Kumar Gupta (Principal).

Minutes submitted by: – Ms. Seema Gupta (Coordinator).

Approved By: – Dr. Vijai Kumar Gupta (Principal).

S.NO	NAME	DESIGNATION	SIGN
01	Ms. Seema Gupta	Coordinator	Seema Gupta
02	Mr. Avinash Kumari	Student Member	Avinash K.
03	Mr. Ashish Shankar	Student Member	Ashish K.
04	Mr. Gulshan Kumar	Student Member	Gulshan K.
05	Mr. Jitendra Kumar	Student Member	Jitendra K.
06	Ms. Guriya Bharti	Student Member	Guriya B.
07	Ms. Juhi Kumari	Student Member	Juhi K.
08	Mr. Kundan Kumar	Student Member	Kundan K.
09	Mr. Manish Kumar Patel	Student Member	Manish K.
10	Ms. Madhu Priya	Student Member	Madhu P.
11	Mr. Nilesh Raj	Student Member	Nilesh R.
12	Mr. Niranjana Kumar	Student Member	Niranjana K.



MINUTES OF THE MEETING NO - 02

Date: - 12/05/2022

Time: - 2:00 pm

Venue: - Conference Hall

Presided By: Dr. Vijai Kumar Gupta (Principal)

College Name: National B.Ed College of Higher Education

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" of National B.Ed College of Higher Education conducted on 12/05/2022 at conference hall in the presence of Dr. Vijai Kumar Gupta (Principal). The discussion of the following agenda has been done throughout the meeting and an attempt has been made to find out its resolution also.

AGENDA:-

1. Complaint of students about fee investment.
2. Complaint of students about shortage of monthly magazine.
3. Complaint of students about offline classes.

MEMBERS PRESENT:-

S.NO	NAME	DESIGNATION
01	Ms. Seema Gupta	Coordinator
02	Mr. Avinash Kumari	Student Member
03	Mr. Ashish Shankar	Student Member
04	Mr. Gulshan Kumar	Student Member
05	Mr. Jitendra Kumar	Student Member
06	Ms. Guriya Bharti	Student Member
07	Ms. Juhi Kumari	Student Member
08	Ms. Chanda Kumari	Student Member
09	Ms. Sabita Kumari	Student Member
10	Ms. Bhanu Priya	Student Member
11	Mr. Satya	Student Member
12	Ms. Upasana Kumari	Student Member



DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Vijai Kumar Gupta (Principal) and all supporting staff of this cell.

RESOLUTIONS:-

1. **Complaint about fee investment:** - The problem of students about fee investment has been solved.
2. **Complaint about shortage of monthly magazine:** - In the library, monthly magazines have been provided.
3. **Complaint about offline classes:** - Student problem have been solved and after covid-19 period again offline classes started properly.

ADJOURNMENT:-

Meeting was adjourned at 03:00 pm with refreshment and given vote of thanks by – Dr. Vijai Kumar Gupta (Principal).

Minutes submitted by: – Ms. Seema Gupta (Coordinator).

Approved By: – Dr. Vijai Kumar Gupta (Principal).

S.N	NAME	DESIGNATION	SIGN
01	Ms. Seema Gupta	Coordinator	
02	Mr. Avinash Kumari	Student Member	Seema gupta
03	Mr. Ashish Shankar	Student Member	Avinash Kumari
04	Mr. Gulshan Kumar	Student Member	Ashish Shankar
05	Mr. Jitendra Kumar	Student Member	Gulshan Kumar
06	Ms. Guriya Bharti	Student Member	Jitendra Kumar
07	Ms. Juhi Kumari	Student Member	Guriya Bharti
08	Ms. Chanda Kumari	Student Member	Juhi Kumari
09	Ms. Sabita Kumari	Student Member	Chanda Kumari
10	Ms. Bhanu Priya	Student Member	Sabita Kumari
11	Mr. Satya	Student Member	Bhanu Priya
12	Ms. Upasana Kumari	Student Member	Mr. Satya
			Upasana Kumari



MINUTES OF THE MEETING NO - 01

Date: - 06/07/2019

Time: - 02:20 Pm

Venue: - Conference Hall

Presided By: - Dr. Vijai Kumar Gupta (Principal)

College Name: -National B.Ed College of Higher Education

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" conducted in the National B.Ed College of Higher Education conducted on 06/07/2019 at conference hall in the presence of Dr. Vijai Kumar Gupta (Principal).

AGENDA:-

1. Students complaint about monthly magazine of English in library.
2. Complained by the students about unavailability of English newspaper in library.
3. Students complained about unavailability of O.H.P during the teaching.

MEMBERS PRESENT:-

S.N	NAME	DESIGNATION
01	Mr. Shiv Prakash	Coordinator
02	Mr. Abhishek Kumar Pandey	Student Member
03	Mr. Alok Krishna Ranjan	Student Member
04	Ms. Amita Kumari	Student Member
05	Ms. Archana Sinha	Student Member
06	Mr. Arun Kumar	Student Member
07	Ms. Astha Verma	Student Member
08	Ms. Barsha Kumari	Student Member
09	Mr. Bipin Kumar	Student Member
10	Mr. Birju Kumar	Student Member
11	Ms. Chanda Kumari	Student Member
12	Ms. Anamika Mrinal	Student Member



DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Vijai Kumar Gupta (Principal) and all supporting staff of this cell.

RESOLUTIONS:-

1. G.R.C discussed in the presence of Dr. Vijai Kumar Gupta (Principal) then decided to provide the English magazine monthly in the library.
2. The G.R.C discussed with the Dr. Vijai Kumar Gupta (Principal) and Management and prepare the budget to provide the English newspaper in library also direct to maintain the arrangement of library for librarian.
3. The G.R.C discussed with the Dr. Vijai Kumar Gupta (Principal) and Management and purchase the O.H.P. then granted the O.H.P. for teaching.

ADJOURNMENT: -

Meeting was adjourned at 03:20 PM with refreshment and given vote of thanks by – Dr. Vijai Kumar Gupta (Principal).

Minutes submitted by – Mr. Shiv Prakash (Coordinator).

Approved By – Dr. Vijai Kumar Gupta (Principal).

S.N	NAME	DESIGNATION	SIGN
01	Mr. Shiv Prakash	Coordinator	Shiv Prakash
02	Mr. Abhishek Kumar Pandey	Student Member	Abhishek P
03	Mr. Alok Krishna Ranjan	Student Member	Alok Ranjan
04	Ms. Amita Kumari	Student Member	Amita Kumari
05	Ms. Archana Sinha	Student Member	Archana Sinha
06	Mr. Arun Kumar	Student Member	Arun Kumar
07	Ms. Astha Verma	Student Member	Astha Verma
08	Ms. Barsha Kumari	Student Member	Barsha Kumari
09	Mr. Bipin Kumar	Student Member	Bipin Kumar
10	Mr. Birju Kumar	Student Member	Birju Kumar
11	Ms. Chanda Kumari	Student Member	Chanda Kumari
12	Ms. Anamika Mrinal	Student Member	Anamika Mrinal



MINUTES OF THE MEETING NO - 02

Date: - 17/07/2020

Time: - 02:10 Pm

Venue: - Conference Hall

Presided By: - Dr. Vijai Kumar Gupta (Principal)

College Name: -National B.Ed College of Higher Education

INTRODUCTION: -

Meeting of the "Grievance Redressal Committee" conducted in the National B.Ed College of Higher Education conducted on 17/07/2020 at conference hall in the presence of Dr. Vijai Kumar Gupta (Principal).

Agenda:-

1. Complaint of students about demand of Math Books during covid period.
2. Student complained about online teaching with the help of O.H.P. after covid.

Members Present:-

S.N	NAME	DESIGNATION
01	Mr. Shiv Prakash	Coordinator
02	Mr. Dharampal Ray	Student Member
03	Ms. Deepali	Student Member
04	Ms. Ekta Singh	Student Member
05	Mr. Gulshan Kumar	Student Member
06	Mr. Jitendra Kumar	Student Member
07	Ms. Juhi Kumari	Student Member
08	Ms. Khusbu Kumari	Student Member
09	Ms. Kajal Kumari	Student Member
10	Mr. Kundan Kumar	Student Member
11	Ms. Madhu Priya	Student Member
12	Mr. Gaurav Anand	Student Member



DISCUSSION: -

The committee discussed all agenda of the meeting in the presence of Dr. Vijai Kumar Gupta (Principal) and all supporting staff of this cell.

RESOLUTIONS:-

1. The G.R.C entirely discussed about demand of Math's Book during covid period with the Dr. Vijai Kumar Gupta (Principal) and took the final decision and sent the Math's Book by post.
2. The G.R.C discussed about online teaching with the help of O.H.P. with the Dr. Vijai Kumar Gupta (Principal) and given the decision to provide the O.H.P.

ADJOURNMENT: -

Meeting was adjourned at 03:10 PM with refreshment and given vote of thanks by – Dr. Vijai Kumar Gupta (Principal).

Minutes submitted by – Mr. Shiv Prakash(Coordinator).

Approved By – Dr. Vijai Kumar Gupta (Principal).

S.N	NAME	DESIGNATION	SIGN
01	Mr. Shiv Prakash	Coordinator	Shiv Prakash
02	Mr. Dharampal Ray	Student Member	Der. R.
03	Ms. Deepali	Student Member	Deepali
04	Ms. Ekta Singh	Student Member	Ekta Singh
05	Mr. Gulshan Kumar	Student Member	Gulshan Kumar
06	Mr. Jitendra Kumar	Student Member	Jitendra Kumar
07	Ms. Juhi Kumari	Student Member	Juhi Kumari
08	Ms. Khusbu Kumari	Student Member	Khusbu Kumari
09	Ms. Kajal Kumari	Student Member	Kajal Kumari
10	Mr. Kundan Kumar	Student Member	Kundan Kumar
11	Ms. Madhu Priya	Student Member	Madhu Priya
12	Mr. Gaurav Anand	Student Member	Gaurav Anand

